



## International Accreditation and the Value of Collaboration



Forensic Science is a Keystone of Criminal Investigations and the Criminal Justice System

SCOLOUR STORES

# Forensic Science is Essential to International Law Enforcement

#### **Direct** applications

- Homicide
- Sexual assault
- Drug trafficking
- Missing persons
- Terrorism
- Cybercrimes
- Human rights and mass graves
- Mass disasters

#### Indirect benefits

- Transparency of evidence-based convictions
- Public confidence in the rule of law



# ICITAP's Current Forensic Engagements

Belize Colombia Costa Rica Guatemala Honduras Jordan Kenya

Mexico Montenegro Nepal Niger N. Macedonia Panama Somalia Goal: Partner forensic services have the capability to aid investigations by providing reliable and timely examinations from the crime scene to courtroom presentation.



## Accreditation is a Key Component to ICITAP Forensic Programs

- Higher public confidence in the independence of the forensic investigations
- Improved integrity of forensic information, including DNA, which may be shared between and among countries
- Sustainability is improved through institutionalization of technical assistance into laboratory manuals and SOPs
- Impact outlasts formal assistance through the continuous improvement model and developing a culture of quality







## National Academy of Sciences Report

Recommendation 7: "Laboratory accreditation and individual certification of forensic science professionals should be mandatory, and all forensic science professionals should have access to a certification process..."

Recommendation 8: "Forensic laboratories should establish routine quality assurance and quality control procedures to ensure the accuracy of forensic analyses and the work of forensic practitioners. Quality control procedures should be designed to identify mistakes, fraud, and bias..."





TIONAL RESEARCH COLING

## Importance of Accreditation to the European Union

A 2016 European Council decision reaffirmed an earlier decision on the importance of accreditation and focused on forensic evidence in databases or evidence that can be exchanged at an international level, such as information related to guns, drugs, and explosives.

This decision stated : "Beyond "traditional" forensics, recent events have highlighted the urgent need for a swift exchange of reliable digital forensic data that can be used as evidence in court beyond the jurisdiction of the Member State of origin. Therefore, accreditation of forensic procedures should also be pursued as a matter of priority in this area." ICITAP-supported Countries with Accredited Laboratories

Algeria Brazil Bulgaria Costa Rica Colombia Egypt Indonesia Panama Philippines Kosovo Mexico Morocco North Macedonia Tanzania Ukraine Uzbekistan

#### Accredited Laboratory Sections

DNA Chemistry Firearms Fingerprints Questioned Documents Digital Evidence Toxicology Crime Scene Anthropology Medicolegal Death Investigations



## Strategic Approach to Supporting Accreditation Internationally

- 1. Simplify the process, maintain the rigor
  - Ten step process
  - The three Ps
- 2. Encourage peer relationships
  - This is a consensus of the international forensic community
- 3. Promote partner successes
  - Use our partners as role models
  - Use regional forums such as the Mexico's International Forensic Symposium and the Central American Regional Symposium
  - Develop qualified accreditation assessors







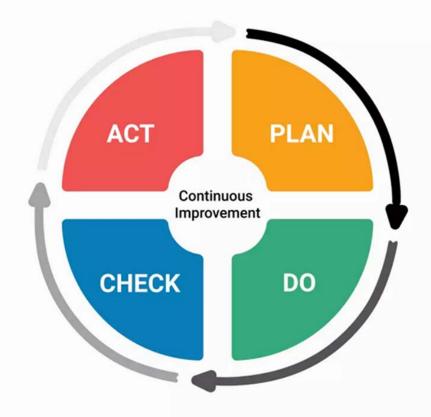
1. Define of the scope of the accreditation

2. Develop a quality manual and operating procedures (administrative and technical) to meet the scope (by incorporating ISO 17025 and ILAC G19 guidelines)

3. Validate of the desired analytical methods

4. Implementation of the designed management system (a three-month time frame is generally needed for the implemented system to generate documentary evidence)

5. Application of an external competency test through the validated analytical methods in at least one subcategory for each category in the accreditation scope (proficiency testing by ISO/IEC 17043 vendors)







6. Application of a thorough internal audit by trained in-house auditors

7. Corrections and adjustments to international standards according to deficiencies identified in the internal audit findings

8. Application of a management review for the entire quality management system and preparation of a multi-year proficiency testing plan

9. Submission of audit request to accrediting body

10. Post-audit adjustments as per requirements made by the auditors



# **ISO Foundational Management Principles**

<u>Customer Focus</u>: Meet/exceed customer requirements <u>Leadership</u>: Create unity of purpose and direction <u>Involvement of People</u>: Maximize organizational use of abilities

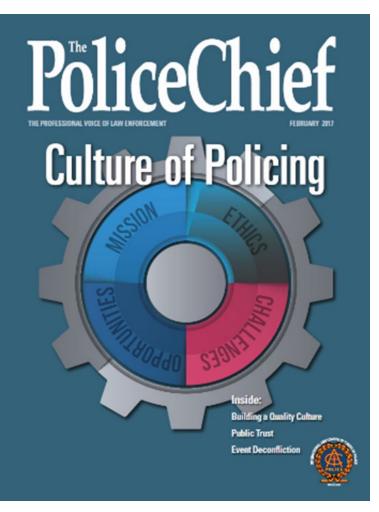
<u>Process Approach</u>: Management of activities and resources <u>System Approach</u>: Management of interrelated processes <u>Continual Improvement</u>: Permanent objective <u>Factual Decision Making</u>: Measurement and data analysis <u>Mutually Beneficial Relationships</u>: Focus on creation of value







## **Building the Culture of Quality**





## **BUILDING A QUALITY CULTURE** AT THE **MEXICAN** FORENSIC SYSTEM

By Leticia Collado, Forensic DNA Supervisor ional Criminal Investigative Training asistance Program, Mexico

Potene rates and vickence in Mexico are topics that domand the Safety System. In addition to human rights, the referen regulates the attention of both domestic and international commandias on monutiment, selection, training, and retention of law endorcoment per both sides of the Mexico-U.S. border. The U.S.-farsded Marida Iri- someof by setting minimum training and quality requirement star Rative, beginning in fiscal year 2008, created a mutually beneficial, dards. Competencies are new being established, which require blateral partnership between Mexico and the United States. The the professionalization of prosecutors, police officers, and forensi objective of the initiative includes countering drug trafficking and examiners. regarized crime, the inetitationalization of human rights and rule of This mandated reform underlines the relev

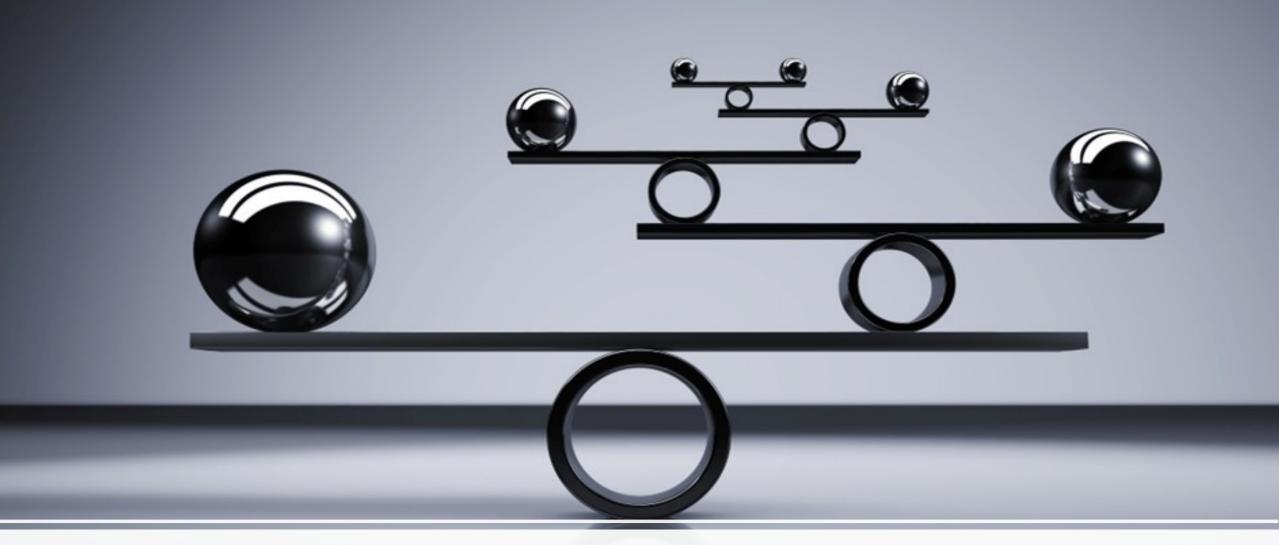
change from a foderal system and 32 individual state justice syste which were semi-inquisitorial in nature, to a national adversarial coal system. This was viewed as a comprehensive and proloand reform, creating a national law entirecement and justice system to be fally implemented country-wide by June 2016. In the lase endorce ment arena, the most important rotorme concern the National Public

reforms in Mexico, as well as strengthening a modern interna- forensic lab results in support of investigations, secondruction Konal bunder between both nations." The initiative is key to address- and reporting of facts within a legal precess, as well as evidence ing the issues resulting from the transmational nature of modern collection, submission, examination, and admission at trial. In this crime and is penorited as essential to the security of both rutions. context, foreneic labs must prove their individual reliability and On Jane 18, 2008, Mosico's National Gazetic published the con- technical competence, and feronic experts must provide coefficient ethational amendment decree, mandaling a transition to a new factual expert testimony based on unbiased scientific analyses national criminal justice system.<sup>1</sup> This amendment signaled the reproductible is any other laboratory around the world.

# Leadership Academy

- Scientists typically receive no formal training in management or leadership.
- Developed with the American Society of Crime Laboratory Directors (ASCLD) Leadership Academy
- The first Academy in August 2017 birthed the creation of the Mexican Committee on Forensic Quality.
- Preparing forensic leaders to drive change and advancements into the future.



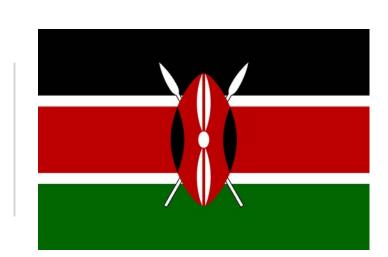


## Balancing Quality and Timeliness

## Costa Rica Lean Six Sigma Project - Impact on Backlog Reduced cases in the laboratory over 90 days by 95%











All labor that uplifts humanity has dignity and importance and should be undertaken with painstaking excellence.

Martin Luther King, Jr.



# Contact Information

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